

# NATURE IN FORM, LLC

## 5-YEAR LIMITED WARRANTY

### Overview

Nature In Form, LLC (hereinafter "Company") provides this 5-year limited warranty for its Wildleaf™ Modular Preserved Greenery Products. This warranty covers defects in material and workmanship under normal indoor use for a period of five (5) years from the date of original purchase.

### Warranty Coverage

Subject to the conditions and exclusions set forth below, Company warrants to the original purchaser that during the warranty period, Wildleaf™ products will maintain:

- **Preservation Quality:** Preserved materials will not substantially fade, discolor, or degrade under normal indoor conditions.
- **Structural Integrity:** The product's internal support structure, frame, and backing materials will remain free from manufacturing defects under normal indoor use.

### Claim Procedure

To initiate a warranty claim:

1. Contact Nature In Form, LLC Customer Service with your proof of purchase and photographic evidence documenting the alleged defect.
2. Company will evaluate the claim to determine if the issue falls within warranty coverage.
3. For valid claims, Company may, at its sole discretion, elect to:
  - a. Provide replacement materials for affected portions
  - b. Repair the defective product
  - c. Replace the entire product
  - d. Offer a prorated refund based on the remaining warranty period

### Conditions

This warranty is valid only if:

1. The product was purchased directly from Nature In Form, LLC or an authorized retailer.
2. The product has been installed, used, and maintained in accordance with Wildleaf's guidelines.
3. The product has remained in an appropriate indoor environment without exposure to extreme conditions.

## Exclusions

This warranty specifically excludes:

### **Natural Material Characteristics:**

- a. Minor color variations inherent to preserved materials
- b. Temporary glycerin scent resulting from the preservation process
- c. Size variations within standard manufacturing tolerances (0.1-0.25 inches)

### **Damage from Improper Use:**

- a. Physical damage from mishandling, accidents, or abuse
- b. Damage from exposure to outdoor elements, excessive humidity, or heat sources
- c. Deterioration caused by unauthorized treatments (watering, spraying, etc.)
- d. Damage resulting from improper installation or maintenance

### **Warranty for Commercial Applications:**

- a. This warranty applies to both commercial and residential applications
- b. Company products are designed and warranted for use in professional commercial environments
- c. For high-traffic or extreme commercial environments, proper installation and maintenance per Company guidelines is essential to maintain warranty coverage

## Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW:

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND COMPANY'S ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY.

COMPANY'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL PURCHASE PRICE PAID FOR THE DEFECTIVE PRODUCT.

COMPANY SHALL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT, OR PUNITIVE DAMAGES ARISING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY.

SOME STATES AND JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

## Governing Law

This warranty shall be governed by and construed in accordance with the laws of the state in which Nature In Form, LLC maintains its principal place of business, without giving effect to any choice of law or conflict of law provisions. Any dispute arising out of or relating to this warranty shall be resolved exclusively through binding arbitration in accordance with the rules of the American Arbitration Association. The arbitration shall take place in the city and state where Company maintains its principal place of business. This arbitration provision is made pursuant to a transaction involving interstate commerce and shall be governed by the Federal Arbitration Act.

## Contact Information

For warranty service or support, please contact:

Nature In Form, LLC

361 Newbury Street, 5th Floor #9184 | Boston, MA. 02115

617-212-7626

contact@wildleaf.design

