

# Customization

## Working Process

01

### Quote

Kindly share your project specifications, encompassing aspects such as size, preferred style, location zip code, and any other relevant details. We will assess your project requirements and present you with a tailored project quote.

02

### Design

After receiving the design deposit, we will create mock-up renderings for your evaluation and input. We typically offer up to three revisions without incurring additional charges.

03

### Pay

To commence the fabrication process, please submit full payment.

04

### Fabricate

Our standard lead time is approximately 4-6 weeks from the receipt of the down payment. Upon completion, we will provide photographs of the finished product for your review and suggestions.

05

### Deliver

After approving the final product, your product will be delivered to you within two weeks.

06

### Install

Engage a local contractor for the installation of our user-friendly products. If required, we can facilitate the installation of your moss products as well.